



HAILO WIND SYSTEMS

SERVICES



Our After Sales team supports our customers and products – from delivery to the end of their life cycle! In this way, we ensure safe and efficient operation at all times.

Daniel Mark Jahn
(Head of After Sales)



HIGH LEVEL ACCESS SOLUTIONS

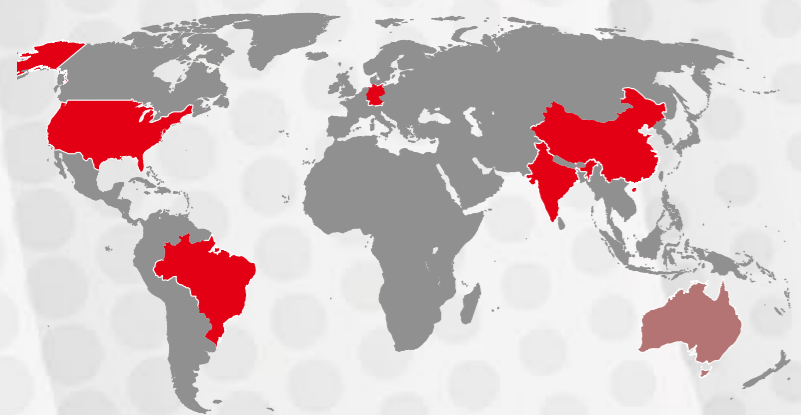
TECHNOLOGY FOR HIGHEST STANDARDS

Thanks to decades of expertise and service centres available worldwide, Hailo Wind Systems has a comprehensive range of professional services for wind turbines.

Whether for service lifts, ladders, fall arrest systems, climb assists, movable platforms, cranes, PPE, fire extinguishers, first aid material or tower equipment: safety, reliability and quality are always the top priorities for our services.

Hailo Wind Systems – High Level Access Solutions

WELCOME TO THE WORLD OF HAILO WIND SYSTEMS

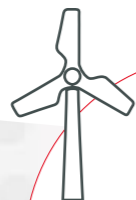


5 LOCAL PRODUCTIONS & 6 SERVICE CENTERS
OVER 30.000 SQM PRODUCTION AND OFFICE SPACE



2.900
CUSTOMERS

trust our
products and
services



400
RETROFITS

we have successfully
completed onshore
and offshore



5.000
HOISTS

have been
overhauled by us
since 2018



WE STAND FOR PERFORMANCE AND PASSION

YOUR GLOBAL PARTNER FOR ACCESS TECHNOLOGY

As inventor of the aluminum ladder in Europe over 50 years ago, Hailo introduced the professional ladder systems into the wind turbines. So Hailo was there right from the start! Today, Hailo Wind Systems is one of the world's market and technology leaders for safe and reliable access and climbing solutions.

With our premium ladder systems, customised service lifts, state-of-the-art fall arresters, smart climb assist systems, efficient movable platforms and much more, we provide everything for professional access systems in wind turbines.

In addition, our GWO-certified training centre, the Safety And Rescue Academy (S.A.R.A.), sets standards with over 30 safety training courses.

Thanks to our own subsidiaries and production facilities on four continents, our customers around the world have access not only to competent contacts and excellently trained service technicians, but also to a comprehensive range of services.

CUSTOMIZED COMPLETE SOLUTIONS

OUR BENEFITS

With its decades of experience, Hailo Wind Systems has a comprehensive range of professional products and system solutions. Service lifts, ladders, fall arrest systems, climb assists, movable platforms, tower equipment and much more: To match our product portfolio, we have developed comprehensive services for you which always offer the

highest level of quality. In close co-operation with the global players and leading specialists in the wind power industry, we continuously invest in the development of new products and technologies. This strategic development has made us one of the leading service providers for wind turbines for many years. Worldwide.

*Security, reliability
and quality are our
top priority.
Always.*

*Dennis Wittemann
(Head of
Quality Management)*



Circular exchange of hoists

Our highly qualified service technicians ensure professional installations, repairs and maintenance. And thanks to the circular exchange of hoists, which is unique in our industry, often faster than you would expect!



Manufacturer know-how

With our own service workshop including first-class test benches, hoists, fall arresters and much more will be reliably checked, serviced and repaired at regular intervals. This is also possible for products from other manufacturers on request.



Spare parts management

Thanks to our excellent stock levels, we can deliver many spare parts within 48 hours - guaranteed if required. Benefit from our exclusive access to third-party parts, special parts and extensive expertise!

OVERVIEW

OUR SERVICES

Decades of experience in development, installation and maintenance with consistently high quality standards are proof of our expertise in the service business. Whether in-house or third-party products: Thanks to our extensive expertise, we can offer you a comprehensive service portfolio - both onshore and offshore.

Thanks to excellently trained service employees on 4 continents and a strong, global network, we are always quickly on site for you.



SERVICE LIFTS

Worldwide installation, repair and maintenance of service lifts with manufacturer expertise. Onshore and offshore.



ACCESS AND CLIMBING SOLUTIONS

Repair, maintenance, replacement and testing of (nacelle) ladders, ladder brackets, fall arrest systems, accessories, fall arresters and more.



HOISTS AND FALL ARREST DEVICES

Cross-manufacturer maintenance of hoists & fall arrest devices and general overhauls in circular exchange with our own hoist pool.



DECK CRANES

Manufacturer-independent, independent expert testing of electrical and mechanical wire rope and chain cranes.



FIRST AID AND EMERGENCY EQUIPMENT

Maintenance, replacement or expert inspection of anchor points, rescue equipment, first-aid kits, fire extinguishers and much more.



PPE

Expertise training including certificate of competence for and testing of Personal Protective Equipment against falls from a height (formerly BGG 906).



INTERIOR AND ACCESS WORK

Testing, replacement and repair of many tower and access components, such as interlocking, cabling, lighting and much more.



TRAINING

Our Safety And Rescue Academy (S.A.R.A.) offers over 30 cross-industry training courses in a realistic working environment.



WE CAN DO MORE!

MANY MORE SERVICES ON REQUEST!



SMART – CIRCULAR EXCHANGE WITH HOIST POOL

Thanks to our innovative ring replacement (optional) of hoists during annual maintenance and general overhauls, the service lifts are immediately ready for use again. With us, you benefit from fast, cost-effective implementation - while downtimes are ruled out from the outset.

OUR PROMISE

WHY YOU CAN RELY ON UNS



CIRCULAR HOIST EXCHANGE

Thanks to our unique circular hoist exchange principle, we significantly reduce system downtimes, maintenance times and costs. And faster than you would expect!



FAST TELEPHONE SERVICE

We are there for you when you need us! Our expert contacts will help you directly - by phone, email, video call, Teams, Zoom, ...



IN-HOUSE REPAIR

Your winches, fall arresters and fall arrest devices are reliably checked in our unique service workshop. Also available from other manufacturers on request!



EXPRESS SPARE PARTS

Thanks to our exclusive access to many third-party makes and special parts, we can deliver most spare parts within 48 hours - guaranteed on request.



INDIVIDUAL MAINTENANCE CONTRACTS

You receive customised maintenance contracts that guarantee all safety and function-related inspections over the long term at attractive conditions.



RETROFIT SPECIALISTS

Over 400 completed retrofits worldwide speak for themselves. We are your reliable partner for the retrofitting of service lifts and access technology.



UNIQUE TEST BENCH

Our innovative test bench enables maintenance and general overhauls of hoists, fall arrest devices, fall arrester rotors and much more with maximum reliability.



ON-SITE WORLDWIDE

With our own locations and certified service partners, we can be on site quickly anywhere in the world. Safety, quality and reliability are our top priorities.



EXCELLENT TRAINING

Our training centre offers more than 30 safety courses and training sessions on commissioning, inspection and maintenance, as well as many other areas.

CUSTOMISED TRAINING PACKGES:

- ✓ CLIMBING TECHNOLOGY
- ✓ SERVICE LIFTS ✓ HIGH-BAY WAREHOUSE
- ✓ RESCUE FROM HEIGHT ✓ FIRST AID
- ✓ FIRE PROTECTION ✓ SHAFTS
- ✓ PPE ✓ GWO

INDIVIDUAL SOLUTIONS

CUSTOMISED BENEFITS JUST FOR YOU

Thanks to our decades of experience in the development, installation and maintenance of service lifts and access technology you receive customised solutions that are second to none. Thanks to our own subsidiaries and service centres on 4 continents, competent contacts and service technicians are available

worldwide at all times. And with our fully equipped service buses, we often carry out repairs and maintenance quickly and cost-effectively directly on site. Naturally, we can also carry out work offshore as part of retrofit projects or customised maintenance contracts.

★ YOUR BENEFITS

- ✓ Automatic annual maintenance (optional)
- ✓ 24-hour service in the case of damage (optional)
- ✓ 48h spare part delivery (optional)
- ✓ Max. one annual system stop
- ✓ Annual service report
- ✓ Reliable services with manufacturer quality
- ✓ Affordable complete services
- ✓ On- & offshore
- ✓ Comprehensive on-site services

WHAT WE STAND FOR

OUR VALUES



QUALITY

We always prioritise professional, high-quality products, services and training.



SAFETY

Excellent complete solutions with maximum security, customised to your individual needs.



RELIABILITY

We only provide you with high-quality, trustworthy components, products and services.



PASSION

Because wind power stands for our future and that of our children.

WE ARE THE RETROFIT SPECIALISTS

MORE THAN 400 RETROFIT-PROJECTS

Experienced, reliable partners are crucial when it comes to retrofitting wind turbines. After all, retrofit projects can only become success stories with customised planning and implementation that always keep an eye on costs and benefits.

We offer you comprehensive retrofit services, such as the retrofitting of service lifts, ladders and fall arrest systems. We not only help you to maximise your system profitability and occupational safety, but you also benefit from a wide range of additional benefits:



YOUR RETROFIT-BENEFITS



COST REDUCTION



HIGH TIME SAVINGS



MORE PROFIT



INCREASED (WORK) SAFETY



IMPROVED HEALTH PROTECTION



FOCUSSING ON CORE ACTIVITIES

CUSTOMISED, NEEDS-BASED, COST-EFFICIENT

SAVE COSTS THANKS TO YOUR OWN MAINTENANCE CONTRACT

Reducing your (operating) costs is a real concern for us. Our customised maintenance contracts not only give you long-term planning security, but also particularly attractive conditions that are tailored exclusively to your needs. Contact us directly to receive a customised, non-binding offer.



Hoist



Fall arrest



Spare parts



360 DEGREE DUALLIFT SERVICES

We are and will remain your reliable, long-standing certified DUAllift partner for wind turbines. This applies not only to the supply of products and components, but also to all of our on-site services.

With our globally trained service teams for repairs, maintenance and general overhauls, we support you professionally, reliably and, above all, on schedule in the realisation of your maintenance and repair projects.



HAILO WIND SYSTEMS

TOGETHER FOR A **SAFE FUTURE**

Few industries in the world experience as much change as the wind energy industry. Therefore, reliable partners with high-quality products and excellent services are absolutely essential. That is why quality, reliability and safety will continue to be our top priorities.

Hailo Wind Systems – High Level Access Solutions

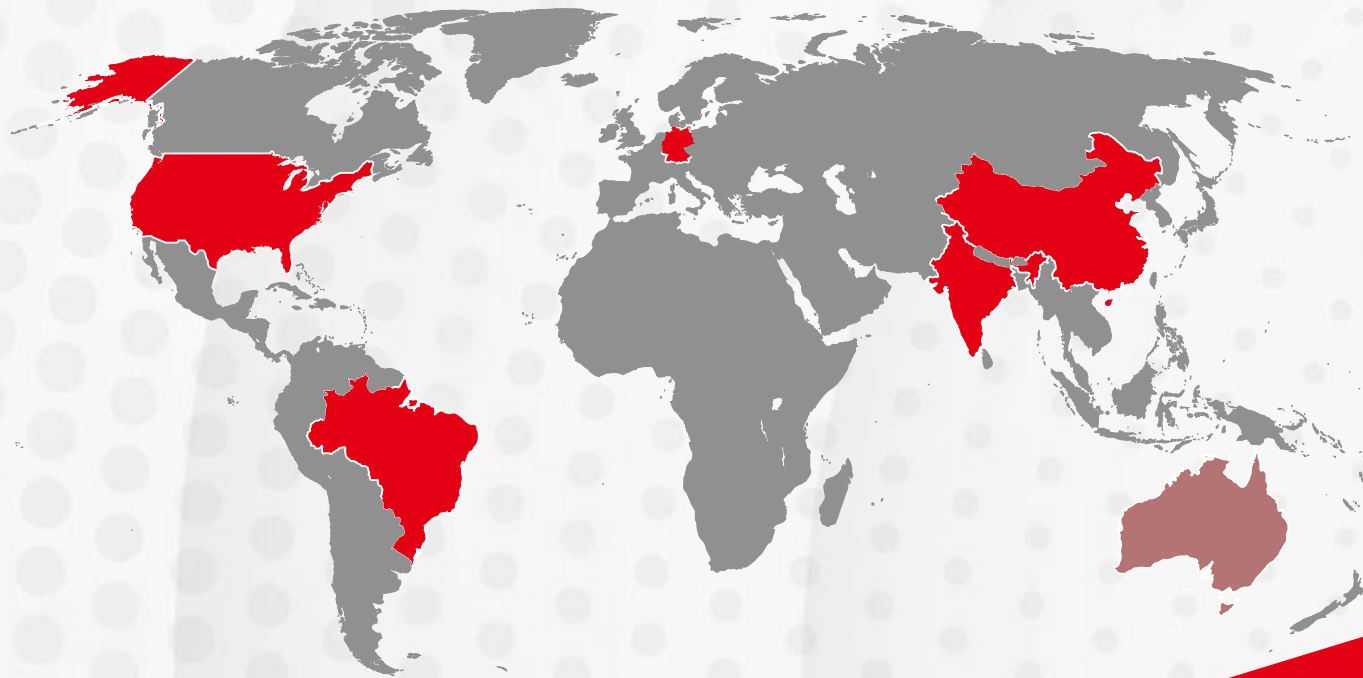
FUTURE
TEAMWORK
VALUES
CONFIDENCE
PERFECTION

**SUSTAIN-
ABILITY**
RELIABILITY
QUALITY
AWARENESS
ENGAGEMENT
PRECISION
ABOVE
AVERAGE
SOLUTIONS
SAFETY



SERVICES

EXPERTISE AND KNOW-HOW FROM THE SPECIALIST



**HAILO WIND SYSTEMS
(PROJEKTMANAGEMENT & SERVICE)**

Kalteiche-Ring 36
35708 Haiger
+49 27 73 82 1410
service@hailo-windsystems.com
www.hailo-windsystems.com/services

**HAILO WIND SYSTEMS
GMBH & CO. KG**

Kalteiche-Ring 18
35708 Haiger
+49 27 73 82 1410
info@hailo-windsystems.com
www.hailo-windsystems.com

**HAILO WIND SYSTEMS
SAFETY AND RESCUE ACADEMY**

Siemensstrasse 20
35708 Haiger
+49 27 73 82 1250
training@hailo-windsystems.com
www.hailo-windsystems.com/sara

**HAILO WIND SYSTEMS
(GUANGZHOU) CO., LTD.**

Room 2005, Jian Bo Hui Building,
No.288-298 Tang An Road, Tianhe District
Guangzhou, 510665
+86 (0) 20 8527 6850
info@hailo-windsystems.cn
www.hailo-windsystems.com/cn

**HAILO WIND SYSTEMS
USA INC.**

1395 Mineral Springs Road
Elberton, GA 30635
+1 706 283 4500
info@hailo-windsystems.us
www.hailo-windsystems.us

**HAILO WIND SYSTEMS
DO BRASIL**

Av. Antônio Artioli, 570 – Bloco Andermatt
Alas 1 à 6 e 8 – Condomínio Swiss Park
Office, 13049-900 Campinas – SP
+55 19 3512-9700
info@hailo-windsystems.br
www.hailo-windsystems.com/br

**HAILO WIND SYSTEMS
INDIA PRIVATE LIMITED**

Building K-21, Ranjangaon
MIDC, Shirur, Pune,
Maharashtra 412209
+91-8483066197
info@hailo-windsystems.in
www.hailowindsystems.com/in