

General Training Terms and Conditions

1. Registration

Registration is only possible in writing. A binding registration is required for available courses. The binding registration must be received prior to the start of the training.

2. Registration Confirmation

Upon receipt of your written registration, we will send you an order confirmation.

3. Training Cancellation

Cancellation of the registration shall be subject to the following processing fees and possibly travel expenses:

Up to 20 working days prior to the start of the training:

Free of charge

Up to 15 working days prior to the start of the training:

50 percent of the list price of the training

Up to 10 working days prior to the start of the training:

75 percent of the list price of the training

From 5 days prior to the start of the training:

100 percent of the list price of the training

Please note that the number of participants will be billed on the basis of the order. If the actual number of participants is below the ordered number of participants, the number of participants indicated in the order will be billed. Additional participants will be billed retroactively according to the participant list on the basis of the offer price. As a matter of principle, you may furnish evidence that the cancellation of the training has not resulted in any damage or that the damage is much lower than the processing fee withheld by us.

To comply with the deadline, notices of cancellation must be submitted in writing by mail, e-mail or fax.

4. Cancellation of the Training by Hailo Wind Systems

If the number of participants is too small or in cases of force majeure (e.g. sickness of the lecturer), we reserve the right to cancel the training, in this case we will inform the registered participants without delay. Cancellation because the number of participants is too small will take place not later than one week prior to the start of the training. We will endeavour to offer a suitable substitute date. If we do not offer any substitute date within eight weeks,

the training price will be refunded; however, no compensation will be paid for expenses made in vain or other disadvantages (except in cases of intent or gross negligence).

5. Accommodation, Food, Travel Expenses

Hotel rooms/accommodation shall be booked directly by the participant. The travel expenses/hotel costs have to be carried by the participant.

6. Scope of Hailo Wind Systems Training / Prices

The training price includes the needed training documents and the use of the needed devices and equipment. In the case of full-time training at the training location Haiger, beverages during the breaks and lunch or snacks are included. The prices are quoted per person (unless otherwise specified) and are subject to the applicable value-added tax.

Costs for flights, Hotels, rental cars, etc. have to be carried by the customer.

If the location of the training is changed by the customer the costs for already booked hotels, flights, rental cars or anything else concerning the training in advance will be billed to the customer.

7. Billing

The invoice will be issued with the confirmation of registration (unless otherwise agreed). Payments shall be due and payable immediately and without any deductions (unless otherwise agreed).

8. Liability

Hailo Wind Systems disclaims any and all liability resulting directly or indirectly from the performance or non-performance of a training course, unless such damage is caused by intent or gross negligence on the part of Hailo Wind Systems or its agents. Furthermore, damage from injury to life, body or health is excluded from the limitation of liability. Moreover, the limitation of liability does not apply in the event of a breach of a material contractual obligation. In this case, however, our liability shall be limited to damage that is foreseeable at the conclusion of the contract and that typical for the contract; material contractual obligations are obligations whose fulfilment is essential to the contract and on which the customer may rely.

9. Conditions for Participation

The participant must fulfil the conditions for participation for the respective training. Non-fulfilment of the conditions for participation will result in exclusion from the training. The training price shall be due nevertheless. The cancellation does not establish any claim to damages due to the exclusion from the training because of non-fulfilment of the conditions for participation.

10. Jurisdiction

The court of Wetzlar, Germany, has jurisdiction. The contract is governed by the laws of the Federal Republic of Germany.